

STATE OF SOUTH CAROLINA

(Caption of Case)  
IN RE:

APPLICATION OF GLOBAL CONNECTION INC.  
OF AMERICA DBA STAND UP WIRELESS  
FOR DESIGNATION AS AN ELIGIBLE  
TELECOMMUNICATIONS CARRIER

245020  
245021  
BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER SHEET

DOCKET 2013-14-C  
NUMBER: 2012 - 167 - C

(Please type or print)

Submitted by: Heather Kirby

SC Bar Number:

Address: 1725 Windward Concourse, Suite 150  
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Other:

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NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously

☐ Other:

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report	

**Lance J.M. Steinhart, P.C.**  
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June 28, 2013

**VIA OVERNIGHT DELIVERY**

Ms. Jocelyn G. Boyd  
Chief Clerk of the Commission  
South Carolina Public Service Commission  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210  
(803) 896-5100

Re: Global Connection Inc. of America d/b/a Stand Up Wireless  
Docket No. 2012-167-C

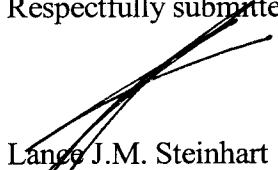
Dear Ms. Boyd:

Pursuant to Order No. 2012-776 in the above-referenced docket, enclosed please find for filing the Company's ETC Annual Report.

I have enclosed an extra copy of this letter to be date-stamped and returned to me in the self-addressed, postage prepaid envelope I have provided.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me.

Respectfully submitted,

  
Lance J.M. Steinhart  
Lance J.M. Steinhart, P.C.  
Attorneys for Global Connection Inc. of America  
d/b/a Stand Up Wireless

Enclosure

cc: ORS via USPS (2 copies)

BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA

DOCKET NO. 2012-167-C

IN RE: Application of Global Connection Inc. )  
of America d/b/a Stand Up Wireless ) ETC ANNUAL REPORT  
for Designation as an Eligible )  
Telecommunications Carrier )

Pursuant to 26 S.C. Code Ann. Regs. 103-690.1 and Order No. 2012-776, Global Connection Inc. of America d/b/a Stand Up Wireless ("Stand Up Wireless" or "the Company") hereby submits this Eligible Telecommunications Carrier ("ETC") Annual Report and respectfully requests that the South Carolina Public Service Commission ("Commission") certify Stand Up Wireless' eligibility to receive federal low income support for the 2014 calendar year. Stand Up Wireless submits the following in compliance with 26 S.C. Code Ann. Regs. 103-690.1:

**I. Certification of compliance with CTIA Consumer Code (103-690.1(B)(a))**

Stand Up Wireless certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3).

**II. Lifeline Reporting**

**103-690.1(b)(3) - Requests for service that were unfulfilled**

Stand Up Wireless had 0 unfulfilled requests for service for the 2012 calendar year.

**103-690.1(b)(4) - Number of complaints per 1,000 handsets**

Stand Up Wireless had 0.4 complaints per 1,000 handsets for the 2012 calendar year.

**103-690.1(b)(5) - Certification of compliance with applicable service quality standards and consumer protection rules**

Stand Up Wireless certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service.

**103-690.1(b)(6) - Certification of ability to function in emergency situations**

Stand Up Wireless provides service by reselling the network services of Sprint PCS and Verizon Wireless (“Sprint/Verizon”) and certifies that it is able to remain functional in emergency situations based on 47 C.F.R. § 54.202(a)(2). Stand Up Wireless relies on Sprint/Verizon’s network reliability in all situations, including emergency situations. Sprint/Verizon complies with applicable requirements for emergency service, including access to a reasonable amount of back-up power to ensure functionality without an external power source, the ability to reroute traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations. Sprint/Verizon has implemented state-of-the-art network reliability standards and Stand Up Wireless and its customers benefit from Sprint/Verizon’s high standards.

**103-690.1(b)(7) - Certification regarding provision of comparable local usage plan**

Stand Up Wireless certifies that it offers a local usage plan comparable to that offered by the incumbent LEC (“ILEC”) in the relevant service areas. Stand Up Wireless offers a variety of rate plans that provide its customers with local usage capabilities in the form of monthly plans, unlimited plans or pay-per-use plans—but without the burden of contracts, activation fees or roaming charges. Similar to ILEC Lifeline offerings, Stand Up Wireless customers have the option to apply the Lifeline discount to the Company’s retail rate plans and have the option for unlimited local calling. Stand Up Wireless’ offering also exceeds those of the ILEC in several

respects. Stand Up Wireless offers customers a certain amount of service free of charge. Stand Up Wireless customers can use these free minutes to place calls statewide (and even nationwide) because Stand Up Wireless does not constrict customers' use by imposing a local calling area requirement. Stand Up Wireless also provides Lifeline customers with E911 capabilities and access to voice mail, caller I.D., and call waiting services at no cost.

**103-690.1(b)(8) - Certification regarding equal access**

Stand Up Wireless acknowledges that the FCC may require it to provide equal access to long-distance carriers in the event that no other ETC is providing equal access within its designated service area.

**103-690.1(b)(9) - Number of Lifeline customers**

Stand Up Wireless had 1084 Lifeline customers as of December 31, 2012.

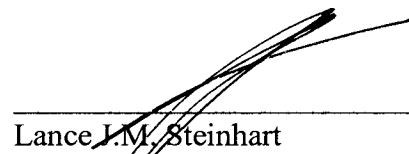
**103-690.1(b)(10) - Copies of responses to the Lifeline Verification Survey or Certification filed with USAC**

See attached Exhibit A for a copy of Stand Up Wireless' Annual Lifeline Certification (Form 555) filed with the Universal Service Administrative Company ("USAC") by January 31, 2013. Stand Up Wireless will also file with the Commission a copy of its FCC Annual Report (Form 481) that will be filed with USAC upon OMB approval of the Form.<sup>1</sup>

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<sup>1</sup> See *In the Matter of Connect America Fund*, WC Docket No. 10-90, Order (rel. June 10, 2013) at ¶ 4. In the Order, the FCC waived the July 1, 2013 deadline for ETCs to file their annual report as the OMB has not yet approved the FCC Form 481. Upon approval, the FCC will issue a Public Notice to notify ETCs of the alternate filing deadline.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Lance J.M. Steinhart", is written over a horizontal line.

Lance J.M. Steinhart  
Lance J.M. Steinhart, P.C.  
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*Attorneys for Global Connection Inc. of  
America d/b/a Stand Up Wireless*

June 28, 2013

State of Georgia  
County of Gwinnett

)  
)  
)

### Certification

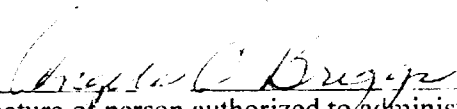
Personally appeared before the undersigned, an officer duly authorized to administer oaths, William Moran, who first being duly sworn, deposes and states that he is the Chief Compliance Officer of Global Connection Inc. of America d/b/a Stand Up Wireless, and hereby certifies that the foregoing and attached information is true to the best of his knowledge and belief.

Dated: 7/11/13

  
William Moran, Chief Compliance Officer

Subscribed and sworn to before me this 11 day of July 2013.

(Notary Seal)

  
(Signature of person authorized to administer oath)

My Commission Expires: ANGELA C BRIGGS  
Notary Public, Gwinnett County, Ga  
My Commission Expires December 3, 2013

## **EXHIBIT A**

FCC Form 555 - Annual Lifeline Certification



FCC Form 555  
November 2012

**Annual Lifeline Eligible Telecommunications Carrier Certification Form**

All carriers must complete Sections 1, 2, and 3. Carriers must complete Section 4, if applicable.

***Deadline: January 31<sup>st</sup> (Annually)***

SC

State

*(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each state in which it provides Lifeline service).*

249018

Study Area Code(s) (SAC)

GLOBAL CONNECTION INC OF AME

ETC Name(s)

STANDUP WIRELESS

Holding Company Name(s)

DBA, Marketing or Other Branding Name(s)

Affiliated ETCs (include names and SACs,  
attach additional sheets if necessary)

259028

GLOBAL CONNECTION INC. OF AMI 319025

GLOBAL CONNECTION INC. OF AMI

239021

GLOBAL CONNECTION INC. OF AMI 409013

GLOBAL CONNECTION INC. OF AMI

**Section 1:** *All ETCs (Initial the certification that applies to your ETC. Depending on the state, both certifications may apply).*

I certify that the company listed above has certification procedures in place to review income and program-based eligibility documentation prior to enrolling a customer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** ES

249018

*(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).*

AND/OR

I certify that the company listed above confirms consumer eligibility by relying on \_\_\_\_\_ prior to enrolling a customer in the Lifeline program. *(Please list the program eligibility data sources, such as ETC access to a state database and/or notice of eligibility from the state Lifeline administrator and indicate for which qualifying programs (e.g., SNAP, SSI) these sources are used to verify consumer eligibility).* I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** ES

249018

*(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).*

FCC Form 555  
November 2012

**Section 2: All ETCs**(Initial the certification that applies to your ETC, and if applicable, complete columns A through L the tables below. Attach additional sheets if necessary).

I certify that the company listed above has procedures in place to re-certify the continued eligibility of all of its Lifeline customers, and that, to the best of my knowledge, the company obtained signed certifications from all consumers attesting to their continuing eligibility for Lifeline, except those subscribers whose eligibility was verified by the company through the use of other sources of eligibility information as well as those subscribers who were re-certified by the state Lifeline administrator. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above.

**Initial** \_\_\_\_\_

A	B
Number of Subscribers Claimed on May FCC Form(s) 497	Number of Lines Claimed on May FCC Form(s) 497 Provided to Wireline Resellers
0	0

C	D	E = C-D	F	G = (E+F)	H
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	Number of Subscribers Responding to ETC Contact	Number of Non-Responding Subscribers	Number of Subscribers Responding That They Are No Longer Eligible	Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
0	0	0	0	0	0

I	J	K	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator or By ETC Access to Eligibility Data	Number of Subscribers Whose Eligibility Was Examined by State Administrator or By ETC Access to Eligibility Data and Found to be Ineligible	Number of Customers De-enrolled or Scheduled to be De-Enrolled as a Result of a Finding of Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
0	0	0	0

FCC Form 555  
November 2012

OR

I certify that my company did not claim federal Low Income support for any Lifeline customers prior to June 2012 (insert current year). I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** ES

249018

(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).

**Section 3: All ETCs** (Initial the certification below).

I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** ES

**Section 4: Non-Usage Applicable to Certain Pre-Paid ETCs** (the ETC does not assess or collect a monthly fee from its Lifeline subscribers)(Record the number of subscribers de-enrolled for non-usage by month in column N below).

M	N
Month	Subscribers De-Enrolled for Non-Usage
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0

Signed,

EDWARD SMITH

Signature of Officer

EDWARD SMITH

Printed Name of Officer

CFO

Title of Officer

Jan-31-13

Date

WILLIAM MORAN

678-741-6253

Contact Phone Number

Person Completing this Certification Form

[illegible]